

Return Address:
Florsheim Shoes Europe srl
Via degli Artigiani 25/27
50041 Calenzano (Fi)
Italia

SHOP ON LINE - EXCHANGE/RETURNS

Name _____
 Order nr. _____
 Date of Purchase _____
 Email _____
 Phone _____
 Shipping Address _____

STEP 1: DETAILS OF ITEM(S) BEING RETURNED (*)

	Style Name	Style Number	Color	Size	Quantity	Reason Code
1.						
2.						
3.						

Return reason code:

- | | | |
|------------------|-------------------------|-------------------|
| 1. Too small | 4. Marked, damaged | 7. Incorrect Item |
| 2. Too large | 5. Faulty | 8. Not suitable |
| 3. Incorrect fit | 6. Item not as pictured | 9. Other |

STEP 2: HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN ?

EXCHANGE (see below)

	Style Name	Style Number	Color	Size	Quantity	Reason Code
1.						
2.						

REFUND

please note, refunds will be automatically processed back onto the card payment was made from.

Signature: _____

(*) Please note to pack these in original condition, no labels or tape to be stuck on the shoe box.

(*) Florsheim Shoes Europe cannot take responsibility for items returned via non-registered delivery.